



Community Liaison Group

February 13, 2024

- 1. Apologies**
- 2. Minutes of Meeting of 14 November 2023**
- 3. Matters Arising**
- 4. Fingal County Council**
 1. Actions from Previous Meeting
 2. Fingal County Council Update
 3. Dublin Airport Planning Applications
- 5. Dublin Airport Update**
- 6. Update from Residents**
- 7. Chairperson Meetings**
- 8. AOB**

Airport Update



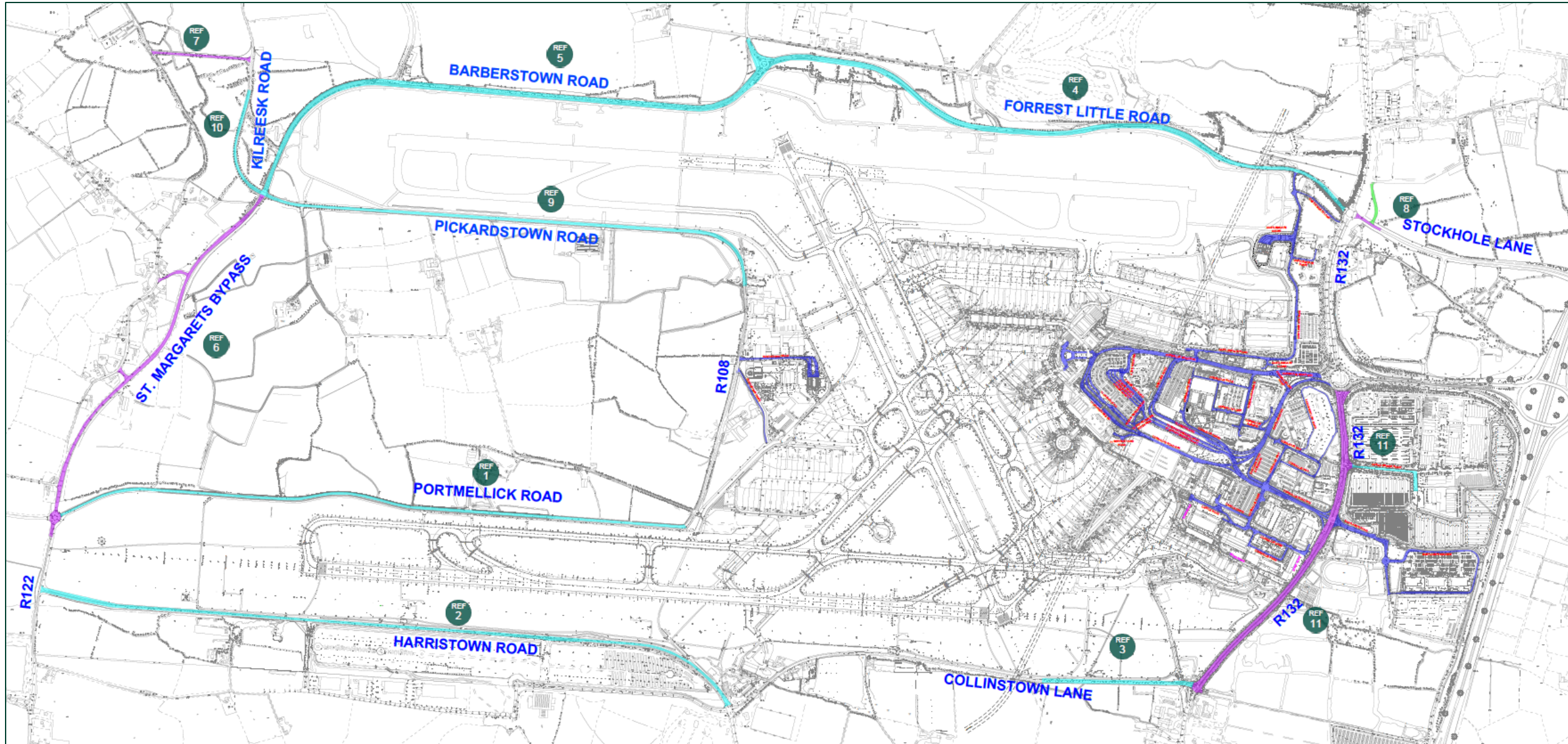
- Sought feedback from the majority of members (via phone call) on meeting approach adopted by Dublin Airport
- Various concerns raised and issues identified
- Suggested approach for CLG meetings moving forward (applicable to Dublin Airport):
 - Provide Dublin Airport (general) update
 - Presentation and Q&A by subject matter expert on one agreed topic



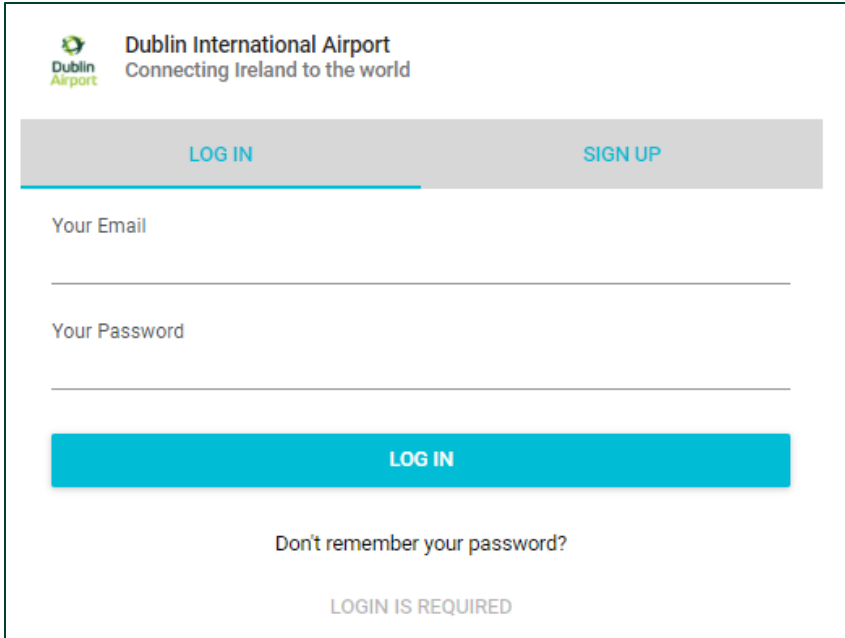
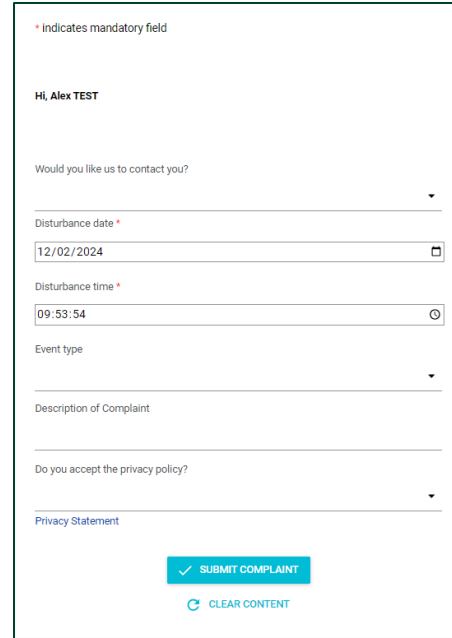
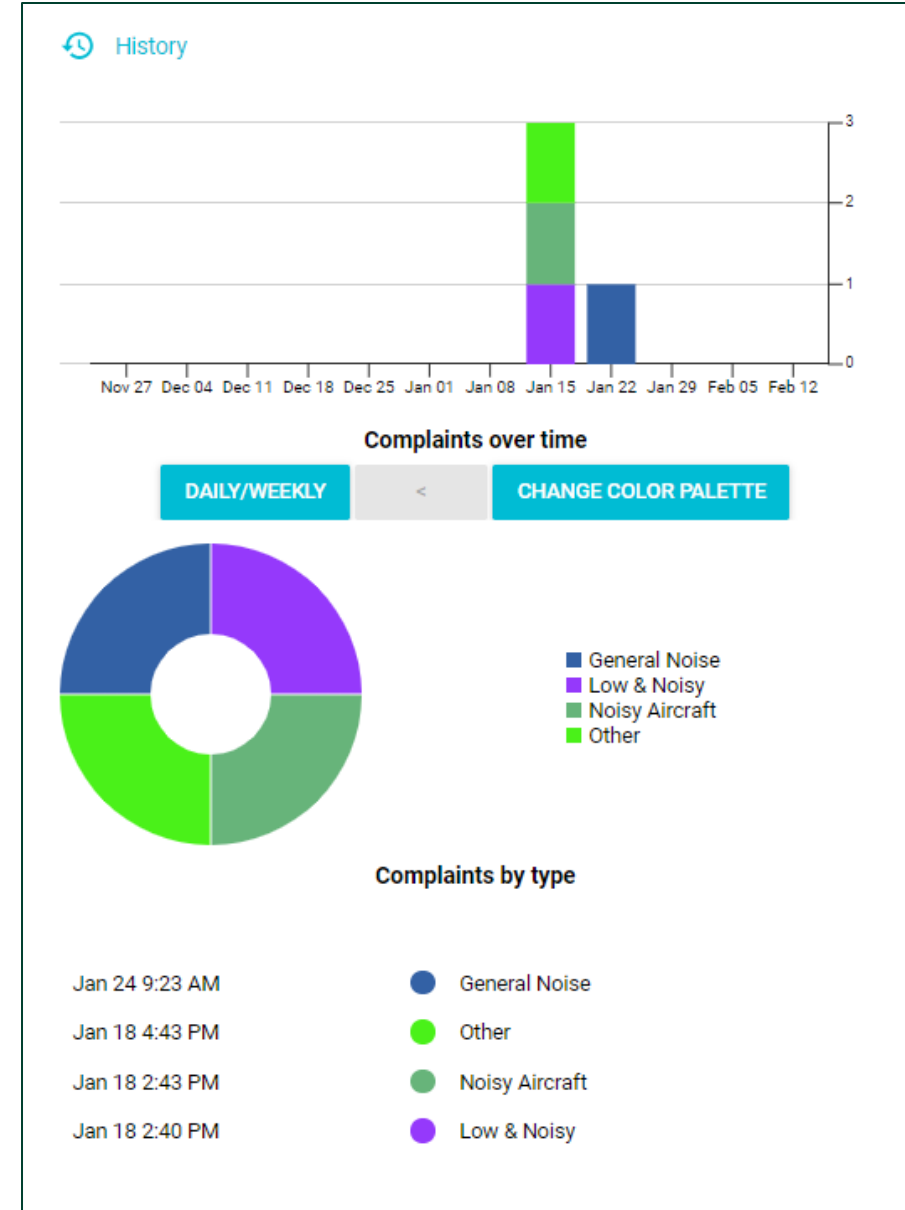
Your feedback on suggested approach?

Your feedback on information you would like to see in Dublin Airport's update?

Your feedback on topics you may like presentations on?

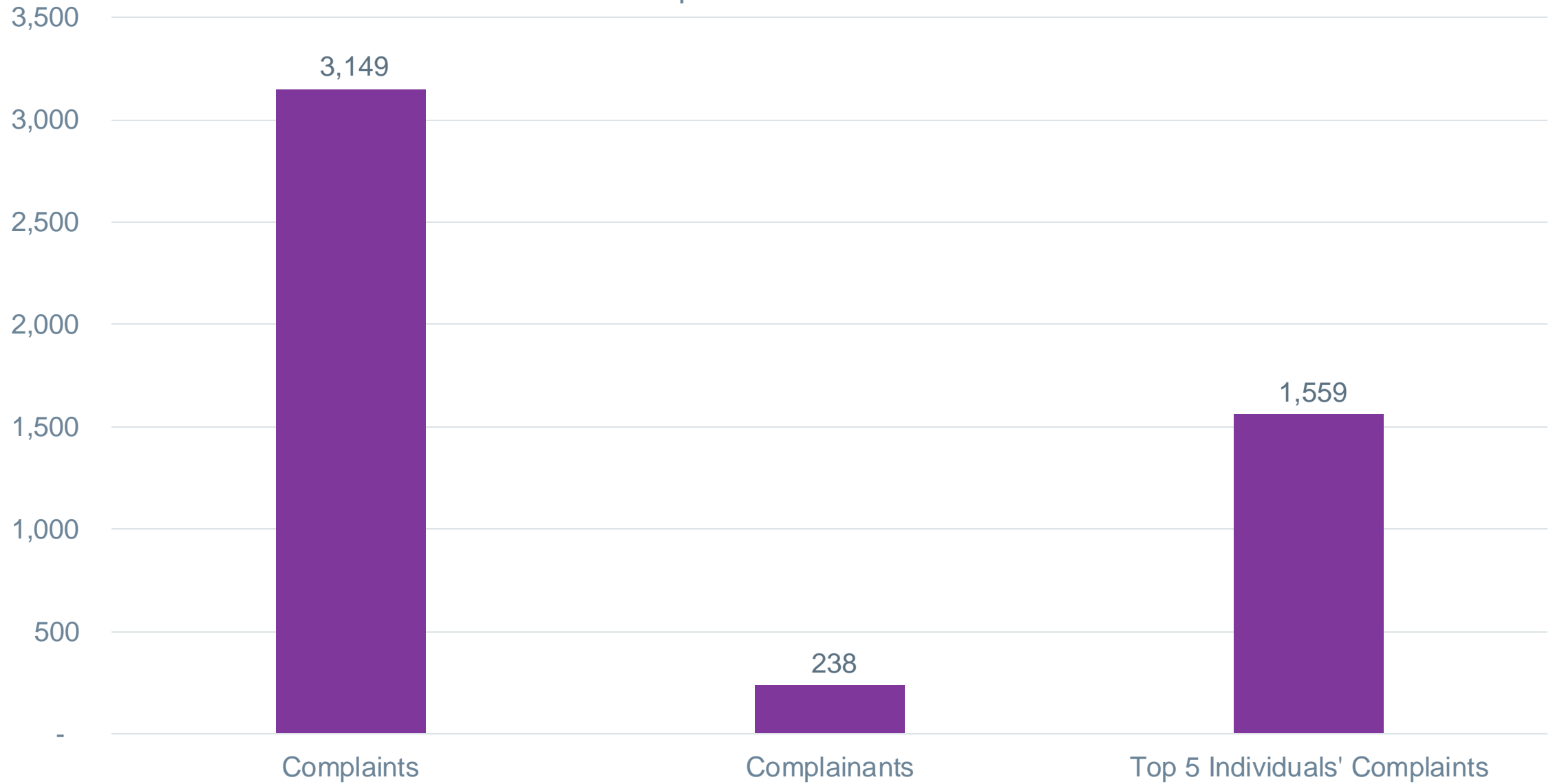


- A core focus for Dublin Airport in 2024, is to increase the availability, consistency and efficiency of noise related systems and data made available to the public.
- Priorities include:
 - Improved aircraft noise complaints processing and procedures
 - Clearer, more consistent reporting of noise data
 - Delivery of new tools and information which would better inform the public of airport operations and noise impact

- Feedback received, indicated a strong desire to see changes made to the aircraft noise complaints system
- Equally applicable internally to enable better management of complaints
- Noise complaints team are implementing a suite of changes to improve response rates and improve user experience
- To date:
 - **December 2023:** implementation of automated phone system
 - **January 2023:** implementation of 'ViewPoint' online complaints system
 - **February 2024:** publication of *Noise Complaints Handling Policy*
- Your feedback is welcome on any of the above systems and the policy
- Further reviews and refinements of the noise complaints system will be undertaken over the course of the year and beyond

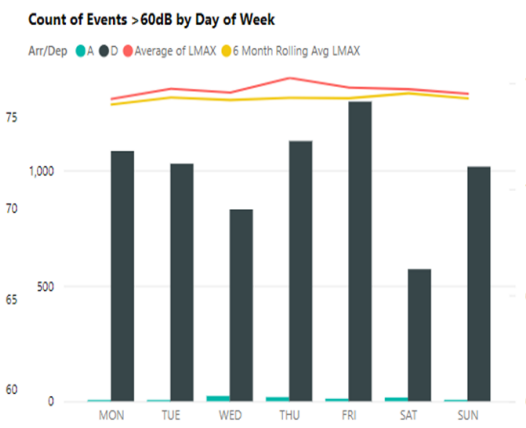
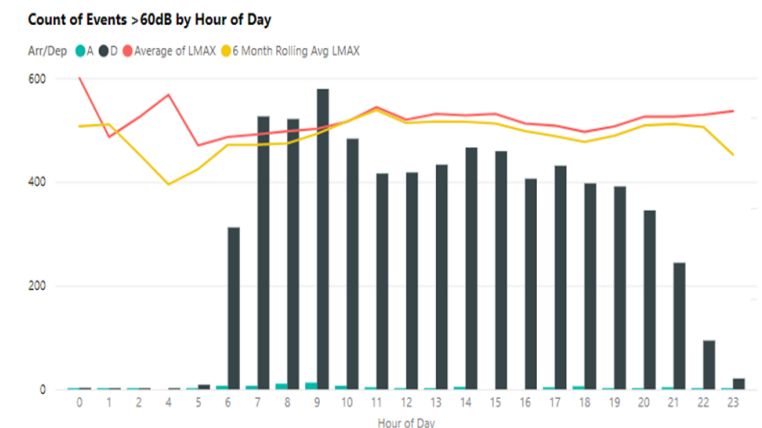
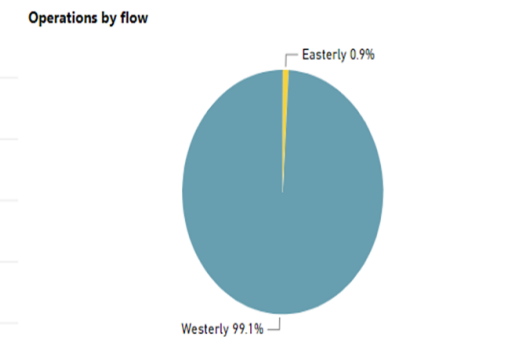
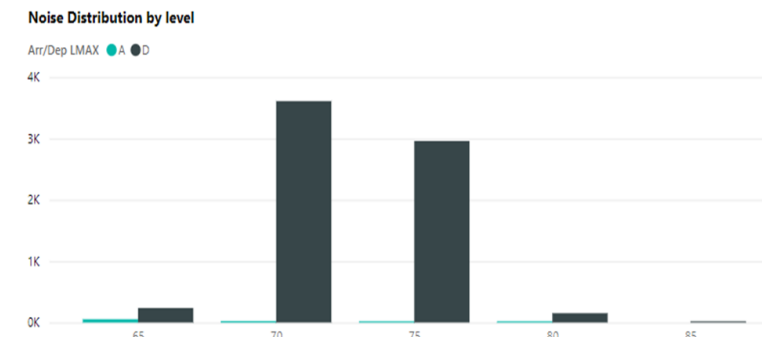
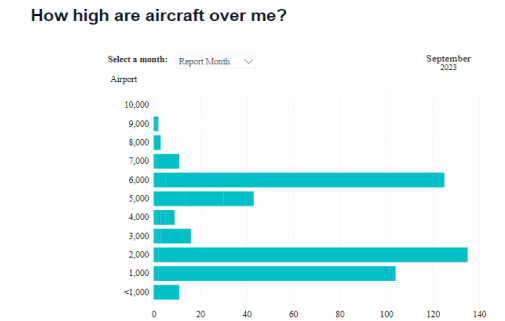
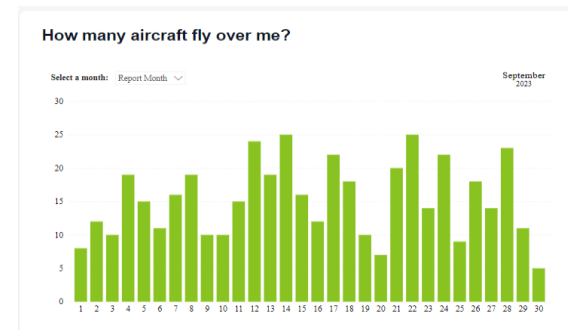
Complaints - Jan 2024



- Now published on Dublin Airport website:
 - All 2023 monthly noise and flight track monitoring reports
 - All quarterly and half yearly reports for 2023 with the exception of the Q4/H2 report
- Monthly reports are going to be revised and updated into a simpler format, which may include:
 - More data and graphs relating to airport operations e.g. movements per month, runway use
 - Number of complainants and complaints
- Quarterly/Half yearly report also being reviewed with respect to information provided



- Noise team are investigating a number of different tools and channels which will work to enhance understanding of aircraft activity
- Example: Delivery of tool which will provide location-based, individualised aircraft operations and noise data. For example:
 - # flights over my house, each month/day/hour, this year/past years
 - Aircraft types
 - Runway / track usage, aircraft heights
 - Comparison with other months or years
 - What is normal activity? What is unusual?
- Community team are working to compliment these enhancements by reviewing and updating Dublin Airport website on key topics and issues affecting local communities.



- In 2023, Community Fund provided over €500k to support 111 projects.
- Since 2017, the area of St. Margaret's and the Ward has received €557k and the Community Fund has allocated €2.4m in total to over 540 projects.
- As the fund is now over five years in operation, we are undertaking a review of the criteria, eligibility etc. to streamline the process for future applicants. The next round of the community fund will open for applications from March 11 for six period.
- In January, Dublin Airport welcomed over 2.1m passengers, on par with 2023 numbers, across 16.8k movements.
- The next essential maintenance works are scheduled to take place over four consecutive nights from 11:00pm to 5:00am from Monday March 11 to Thursday, March 14.
- The indicative dates for the scheduled essential maintenance works that require South Runway closures in 2024 are as below. All dates are subject to change.
- If weather conditions are not suitable, the works will be rescheduled to take place as soon as possible thereafter.

Proposed Dates	Number of Nights	Comments
11/03/2024	4 nights 23.00 - 5.00hrs Local	Essential Maintenance Works
13/05/2024	4 nights 23.00 - 5.00hrs Local	Essential Maintenance Works
01/07/2024	4 nights 23.00 - 5.00hrs Local	Essential Maintenance Works
26/08/2024	4 nights 23.00 - 5.00hrs Local	Essential Maintenance Works
20/10/2024	4 nights 23.00 - 5.00hrs Local	Essential Maintenance Works

No	Issue	daa response
1.	PS requested the compliance documents for his own property to be sent.	The project team have advised they will send on these documents this week.
2.	LOG requested the noise reports and noise monitoring reports be updated.	Monthly noise reports up to December and noise monitoring reports, Q1, H1 and Q3, up to September, are now published on the website.
3.	Secretariat advised that dates for 2024 will be sent to members.	Proposed dates were sent to members by December 22 for review. Following response from members the remaining meetings are scheduled to take place on March 12, May 14, July 16, September 10 and November 19.
4.	GOR request via the Chair for heads of the relevant departments in the daa and FCC to attend next CLG to discuss the R108	Chair sent request to MMA and AF who advised they will provide updates at the meeting